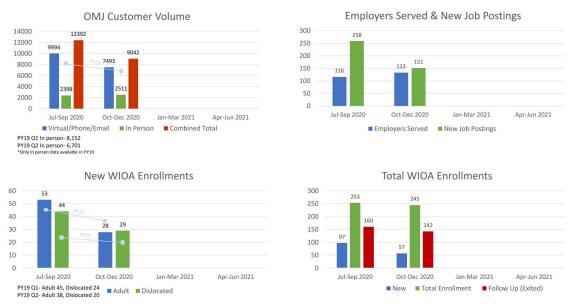
## **Biweekly Board Brief**

#### **Workforce Investment Board of Butler**

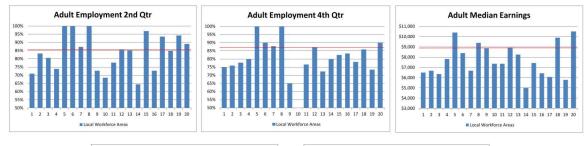
#### Performance

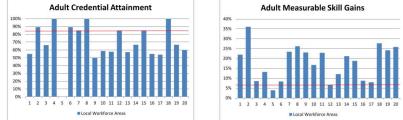
#### I. At-a-Glance Dashboard (PY20-Q2): OMJ Customer Volume

a. 21,434 residents engaged the OMJ's between July – Dec. 2020.
i. 14,853 engaged during the same time period in 2019.

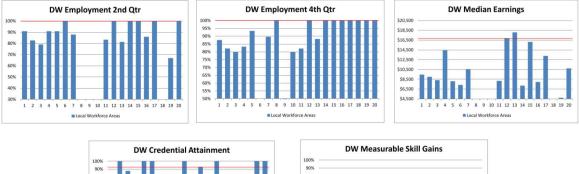


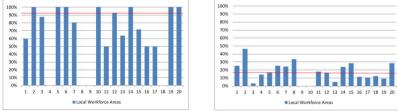
#### II. WIOA Performance (OMJ One-Stops): PY20-Q1 (July – Sept. 2020)





**Biweekly Board Brief: 21Feb28** 





Adult	Employment 2nd Qtr after Exit		Employment 4th Qtr after Exit		Median Earnings	Credential Attainment			Measurable Skill Gains				
Office	Num	Den	Rate	Num	Den	Rate	Rate	Num	Den	Rate	Num	Den	Rate
12-0-1 OhioMeansJobs Butler County	16	19	84.2%	13	14	92.9%	\$11,044	10	11	90.9%	7	114	6.1%
12-0-2 OhioMeansJobs Warren County	1	2	50.0%	4	4	100.0%	\$6,598	1	2	50.0%	1	22	4.5%
12-0-3 OhioMeansJobs Clermont County	7	7	100.0%	10	13	76.9%	\$5,627	11	13	84.6%	2	14	14.3%

Dislocated Worker	Employment 2nd Qtr after Exit		Employment 4th Qtr after Exit		Median Earnings	Credential Attainment			Measurable Skill Gains				
Office	Num	Den	Rate	Num	Den	Rate	Rate	Num	Den	Rate	Num	Den	Rate
12-0-1 OhioMeansJobs Butler County	7	7	100.0%	6	6	100.0%	\$14,680	6	6	100.0%	8	55	14.5%
12-0-2 OhioMeansJobs Warren County	4	4	100.0%	1	1	100.0%	\$26,643	1	1	100.0%	0	7	0.0%
12-0-3 OhioMeansJobs Clermont County	5	5	100.0%	7	7	100.0%	\$15,599	6	7	85.7%	5	17	29.4%

# a. OMJ One-Stop Performance (PY20-Q1 Summary)

The WIOA (Adult/Dislocated) PY2020-Q2 Performance Report is expected in March 2021

# i. Employment Retention (6-Months after Exit)

- **1.** In general, Adult and Dislocated Workers who exit the OMJ One-Stops due to employment successfully maintain employment for at least 6-months.
- 2. To improve the retention of employed Adult Workers, OMJ|Warren must either increase the number of enrolled/exiting cases, improve its management of cases who exit due to employment (to help them remain employed) or both.

# ii. Employment Retention (12-Months after Exit)

**1.** Adult and Dislocated Workers who exit the OMJ One-Stops due to employment successfully maintain employment for at least 12-months.

## iii. Earnings

**1.** Adult and Dislocated Workers exited for employment are earning wages that far exceed performance goals.

## iv. Credential Attainment

- **1.** In general, enrolled Adult and Dislocated Workers far exceed Credential Attainment goals.
- 2. To improve participant Credential Attainment goals, OMJ|Warren must either increase the number of enrolled cases, improve its management of cases receiving training funds (to help them successfully attain a credential), or both.

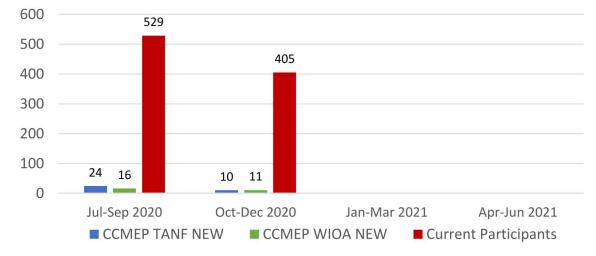
#### v. Measurable Skill Gains (MSG)

- 1. In its first Program Year with required Measurable Skills Gain (MSG) performance, area OMJs are far below performance goals for Adult & Dislocated Workers.
- 2. To improve MSG goals, each OMJ must document any of a participant's five relevant Measurable Skill Gain categories, within 30-90 days (preferably monthly) of a gain actually occurring.

#### vi. Other

- **1.** To fully maximize and/or expend service resources, OMJ One-Stops must convert the 21,434 residents, reported to have engaged the OMJ's between July - December 2020, into enrolled participants for employment and career services. Only 154 residents have been enrolled, so far.
- **2.** OMJs must ensure that its Career Advisors maintain quarterly (preferably monthly) contact with its 245 currently reported participants, to ensure positive case progress and positive exits.

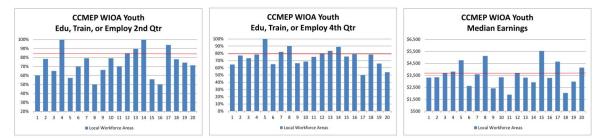
#### III. Youth At-a-Glance Dashboard (PY20-Q2): OMJ Customer Volume

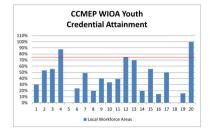


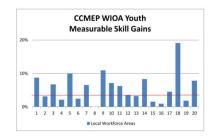
# IV. Youth (WIOA+TANF) Program: PY20-Q1 Performance

(July - Sept. 2020)

Youth (WIOA+TANF Youth) Program: PY20-Q2 Performance Report is expected in March 2021.







CCMEP WIOA Youth	Edu/Tra	Edu/Train/Employ 2nd Qtr after Exit		Edu/Train/Employ 4th Qtr after Exit		Median Earnings	Credential Attainment			Measurable Skill Gains			
Office	Num	Den	Rate	Num	Den	Rate	Rate	Num	Den	Rate	Num	Den	Rate
12-0-1 OhioMeansJobs Butler County	6	8	75.0%	4	4	100.0%	\$4,585	2	3	66.7%	3	54	5.6%
12-0-2 OhioMeansJobs Warren County	2	2	100.0%	1	1	100.0%	\$3,549	0	0	NA	0	17	0.0%
12-0-3 OhioMeansJobs Clermont County	3	3	100.0%	3	5	60.0%	\$1,657	1	1	100.0%	0	14	0.0%

Performance Measures	Area Numerator	Area Denominator	Area Rate	Statewide Rate
Education, Training or Employment 2nd Quarter after Exit Cohort Period: 7/1/2019-9/30/2019	47	64	73.4%	56.0%
Education, Training or Employment 4th Quarter after Exit Cohort Period: 1/1/2019-3/31/2019	13	19	68.4%	68.8%
Median Earnings 2nd Quarter after Exit Cohort Period: 7/1/2019-9/30/2019		31	<mark>\$2,066</mark>	\$2,462
Credential Attainment Cohort Period: 1/1/2019-3/31/2019	4	8	50.0%	27.7%
Measurable Skill Gains † Cohort Period: 7/1/2020-9/30/2020	9	226	4.0%	3.7%



For definitions of terms used in this report, see glossary starting on page 231.

<sup>†</sup> The Measurable Skill Gains rate represents the percentage of program participants who, during a program year, are in an education or training program that leads to a recognized postsecondary credential or employment and who are achieving measurable skill gains toward such a credential or employment. IMPORTANT NOTE: participants in this measure have until the end of the program year (i.e., June 30, 2021) to show a skill gain.

Program Participants	Count	Percentage
Participants Served	508	
Participants Exited Cohort Period: 4/1/2020-6/30/2020	13	
Excluded from Performance Measures	2	15.4%

Program Funding	Count	Percentage
TANF Funded Participants	234	46.1%
WIOA Funded Participants	238	46.9%
TANF and WIOA Co-Funded Participants	36	7.1%

**BCW**|Workforce Operations

#### Page **4** of **10**

- a. Education, Training or Employment Retention (6-Months after Exit)
  - **i.** Youth who exit the OMJ One-Stops due to education, training or employment appear to successfully maintain their status for at least 6-months.
- b. Education, Training or Employment Retention (12-Months after Exit)
  - **i.** The majority of participants who exit services due to education, training or employment appear to successfully maintain their status for at least 12-months.

# c. Earnings

**i.** Emerging Workforce (Youth) participants who exit services due to employment are earning wages that far exceed OMJ performance goals.

# d. Credential Attainment

- i. In general, enrolled youth far exceed Credential Attainment goals.
- **ii.** To improve participant Credential Attainment goals, OMJ|Warren must increase its number of enrolled cases, to help them successfully attain a credential.

# e. Measurable Skill Gains

- **i.** In its first Program Year with required Measurable Skills Gain (MSG) performance, OMJs are far below performance goals for the Emerging Workforce (youth aged 14-24).
- **ii.** To improve, each OMJ One-Stop must document any one of a participant's five relevant Measurable Skill Gain categories, within 30-90 days of a gain actually occurring.

# f. Other

**i.** OMJ Youth Career Advisors must ensure that its 934 currently active participants have remained actively engaged at least quarterly (preferably monthly) since the COVID crisis, for employment and career services, as well as ensuring that participants aren't negatively exited from the case management system because engagement has been inconsistent.

## I. Workforce Board (WIBBCW)

- a. Budget: See: Fiscal Agent Revenue & Expenses Summary in OnBoard
- b. WIBBCW Committees: See: Committee Summaries in OnBoard
- c. CEO/WDB Decisions (2021Feb11)
  - **i. Michael Howell** was appointed to the WIBBCW Board of Directors by the area's Chief Elected Officials (CEOs), to represent Business. Howell is the VP of Operations with SATCO, Inc.
  - **ii. Karolyn Ellingson** was appointed to the WIBBCW Board of Directors by the CEOs, to represent Higher Education. Ellingson is the Workforce Business Development Manager at Sinclair College.
  - **iii.** The CEOs directed BCW|Workforce staff to update and revise the **Inter-governmental Agreement (IGA)**, with red line tracked changes presented to the Board for review.
  - iv. The CEO/WDB Executive Team directed BCW|Workforce staff to solicit a Board volunteer to act as Board Liaison for Southwest Ohio's Combined Local & Regional Workforce Strategic Plan, for Board review and approval.
  - v. The CEO/WDB Executive Team created an **Ad Hoc Events Development Committee** to produce an annual recognition event.

# II. BCW|Workforce Area (12) Operations

#### a. Board Staff

- **i. Deputy Director Vacancy**: Resumes are currently being reviewed for possible, interviews.
- **ii.** Executive Asst.: New EA (Emily Santos) begins this month (2021 March).

# **b.** Professional Services

- i. **Board Facilitator** (Roy Vanderford, Thomas P. Miller and Associates)
  - **1.** To build a High-Performing Workforce Board, Vanderford began services, via the Governance Committee, as of January 25, 2021.
  - **2.** In March, Vanderford has sent a brief board survey to get insights that will set the stage for future meetings.
- ii. Outreach & Engagement (Dimalanta Design Group)

# III. OMJ One-Stop System Information

a. OMJ One-Stop System Operator

Biweekly Board Brief: March 4, 2021

# i. Business & Employer Solutions Team (BEST) Intermediary

- 1. BEST Intermediary funds were awarded to the WIBBCW in July 2020, to expand outreach and services to COVID-impacted employers in the Workforce Area. Funds expire 6/30/2021.
- **2.** JobWorks has been contracted to provide a BEST Intermediary for the balance of PY20. A candidate offer is currently in negotiations.

# ii. OMJ One-Stop Solutions Groups

The Workforce & Wellness Initiative seeks the most effective ways to use any available substance use / mental health-related resources. The group currently includes substance use and mental health disorder direct service professionals and their directors, led by Board Member Jerica Kruse (OOD).

# 1. Workforce & Wellness (W&W) Solutions Group

- The W&W Group is currently collecting resources information, while the BCW|Workforce develops the concept of a Career Advisor as a "Workforce & Wellness Intermediary", who'd assemble a "Wraparound Care Team" of community-based providers to identify and refer WIOA-eligible clients for OMJ employment-focused career services.
- Potential Workforce & Wellness resources include:
  - Opioid Grant #3: Opioid Emergency Response Grant (OERG) – Current funds expire in March 2021. Another allocation is expected.
  - ii. State Opioid Response (SOR) Funds: ~\$500,000
  - **iii.** RETAIN: Stay-at-Work/Return-to-Work services to injured workers

# b. Partners & Providers (OMJ One-Stop System)

# i. MOU (Memorandum of Understanding)

- 1. OWD has offered Areas the opportunity to either sign a 1year extension for their SFY21 MOU or re-negotiate and sign a new 1-year MOU, with an updated template. Either option will be effective through June 30, 2022.
- 2. In March, the BCW|Workforce will collaborate with the OMJ System Operator for a MOU Quarterly Review, where partners will decide which option is best.
- ii. OMJ Career Advisors (WIOA Title I Career Service Providers)

Biweekly Board Brief: March 4, 2021

# 1. Contract (PY20/PY21)

- BCW|Workforce will suggest that the Board approve an extension of the current CSP contract, until June 30, 2021.
- CSP contracts were originally delayed by negotiations for the (now complete) OMJ System Operator agreement, with multiple, other COVID, staff and contract-related challenges in 2020.
- With our WIOA legal advisor and operations consultant, BCW|Workforce will draft new CSP Agreements with the three county OMJ staff administrators.

# 2. Performance Improvement Plan (PIP):

Nov. 18, 2020; Progress Update: Feb. 25, 2021

- On Feb. 25, 2021, the BCW|Workforce has received a 3-month PIP Progress Report, which will be shared and reviewed at the March 11, 2021 Full Board Meeting.
- History
  - i. On Nov. 18, 2020, the OMJ Directors submitted the PIP after failing to meet the BCW|Workforce policy's obligation goals for FY20 WIOA funds:
    - 1. 80% of PY19/FY20 WIOA funds needed to be committed (obligated) by June 30, 2020, but only 63% had been obligated by that date.
    - 2. Meanwhile, 100% of PY19/FY20 WIOA funds must be committed (obligated) by December 31, 2020. 100% must be spent (expended) by March 31, 2021.
    - **3.** On Dec. 10, 2020, the Board accepted the OMJ consolidated Performance Improvement Plan (PIP).

# c. Programs & Services

# i. RESEA / RA (Reemployment Assistance)

**1.** JobWorks was contracted to provide a RESEA Career Advisors (x4) for PY20 services. The four Career Advisors began working in February 2021.

**Biweekly Board Brief:** March 4, 2021

## Projects & Tasks (Board-Specific)

## I. Board Certification Application

Past Due. Two of three CEO signatures received.

**a.** The State has moved forward with assessing the Application's supplemental materials, while we await CEO signatures on the application.

## II. Southwest Ohio Combined Local & Regional Plan: 2021-2023

Due May 28, 2021

- **a.** An RFP for the (Combined) 2021 Local & Regional Plan is being developed
- **b.** On January 28, 2021, the State's Office of Workforce Development (OWD) extended the due date for the BCW|Workforce Area (WDA-12)'s *Combined Local & Regional Strategic Workforce Development Plan* to May, 28 2021, citing the COVID-19 pandemic and the ongoing impact this has had on the workforce system. It was originally due on January 31, 2021. In June 2020, this due date was extended to March 2020.
- **c.** The BCW|Workforce (Area 12) and SWORWIB (Area 13) must coordinate available resources to decide how the regional planning process will occur, including responsibilities for developing and writing the plans.
- **d.** Planning regions must also collaborate with the WIOA core programs and other programs included in Ohio's combined state plan in the development of the regional plan.
- **e.** Other regional workforce stakeholders such as economic development, education and other private sector partners should also be included to create a shared understanding of the planning region's workforce development needs, shared vision on how the planning region can be designed to meet those needs, and an agreement on key strategies.
- **f.** An RFP for the (Combined) 2021 Local & Regional Plan is being developed.

# III. MOU's with BCW|Workforce Area 12 OMJ One-Stop System Libraries

Due June 2021

# **IV.** 2-Year Subgrant Agreement with State (Update)

Due June 30, 2021

V. Data Tracking and Destruction Report

Due July 2021

# VI. PY21/22 Memorandum of Understanding & Infrastructure Agreement (MOU/IFA)

Extended for 1-Year. Due on June 30, 2022

# VII. Procurement of Youth Services Provider

Due June 30, 2022

# VIII. An OMJ System Operator Scorecard

#### **Biweekly Board Brief: March 4, 2021**

Due June 30, 2022

# IX. Board / Committee Projects & Tasks

Refer to Committee Summaries

# **Current Events**

## I. March 2021

## a. 9<sup>th</sup> - Virtual Career Fair

i. 2021Feb25: 41 job seekers and 22 employers are currently registered. According to HireBoom!, most registrations occur 2 - 4 days before the event.

#### II. May 2021

# a. 4<sup>th</sup> – Virtual Career Fair